

LOBBY CLOSURE NOTICE

We understand that our members and our community have been highly impacted by the COVID-19 pandemic. These are unprecedented times for all of us, but as a WV Central FCU member, you know that we are here for you. WV Central has always been your financial ally, and you should expect no less as we address the threat of COVID-19.

It is our commitment to you that WV Central will remain available to our members during this emergency, so that you can continue to rely on us for your everyday financial needs. Your accounts remain safe with us, and include the backing of the National Credit Union Share Insurance Fund (NCUSIF), who insure each members' deposits up to \$250,000.

You should also know that WV Central will always put the safety and well-being of our members and staff first. In recognition of that goal, and to limit the spread of possible infection, we will be temporarily closing our branch lobbies at the end of business Tuesday, March 24th, and remaining closed until further notice. Our drive-thru lanes will remain open.

Please be assured that during this time our online services and ATM network across the nation are available to you 24/7. You can always bank from home safely, make your deposits via our Mobile App and/or call to speak to one of our Representatives at (800) 642-1902. If you need us, we are here.

In addition, we recognize the impact that these events are having on you and have programs and services in place to minimize the disruption to you and your family.

Our loan staff is committed to helping you with your current WV Central loans. Call today for more information on our Assistance Program.

We are staying abreast of the evolving COVID-19 situation and taking all possible steps to ensure the safety of our staff and members. Again, if you have questions, please check for updates on wvccu.org, or reach out to us at (800) 642-1902, secure message us via our Mobile App or Online Banking website, or use the TEXT services available to you at 304-485-4523.

In closing, THANK YOU for your trust in WV Central FCU. You are the reason we do what we do every day.

Michael Tucker
President/CEO