

ACH FAQs

Soon, there will be a change to the way withdrawals from your account, also known as ACH debits, are processed by the Federal Reserve. On September 15, 2017, the Federal Reserve will start processing most ACH debits on the same day they are transacted.

Below are some FAQ's regarding the change:

1. Q: Which ACH debits are eligible to be same day?

A: Nearly all ACH debits will be eligible. These include both ongoing payments (e.g., a monthly debit for your utility bill) and one time payments. The only payments not affected will be international transactions and transactions above \$25,000.

2. Q: Will all online payments be processed same day?

A: No. It depends on the decision of the institution being paid. There is a cost to sending payments for same day processing.

For example: A major utility may decide it is cost effective to elect same day ACH processing. Members making ACH payments to that utility will see their payments post and clear same day. Alternatively, a local health club may decide that it is not cost effective to elect same day ACH processing. Members with ACH debits to that health club will not see their payments processed same day.

3. Q: Will WV Central's Debit Card payments clear my account faster?

A: No. WV Central's Debit Card transactions do not follow the same process as ACH debits. They will not be affected. However, some Debit Cards from other institutions that link to your WV Central account (such as debit cards from Target or Nordstrom) may follow the ACH process. If so, they may clear and post same day.

4. Q: Will my WV Central bill payments clear my account faster?

A: At this time, WV Central's Bill Pay process is not changing. However, this may change in the future.

5. Q: Will paper check payments be processed faster?

A: In some cases, yes. Some merchants may convert paper checks to ACH debits for processing and be affected by same day ACH processing. It depends on the institution processing your paper check.

6. Q: What about Paypal?

A: Paypal debits to a WV Central account are ACH debits. As such, they may be affected by this new ACH payment processing schedule. Paypal credit card payments are not ACH debits, so they will not be affected.

7. Q: Will recurring payments be subject to same day ACH?

A: It depends on the institution receiving the recurring payments. If they decide to process their payments using same day ACH, then the recurring payments will process same day.

8. Q: Why is WV Central doing this?

A: The ACH network (the National Automated Clearing House Association, or NACHA) that manages the network is making these changes to improve payment efficiency. The new schedule affects all financial institutions, including WV Central.

9. Q: Can WV Central continue to process payments according to the old schedule?

A: Whether or not a payment is sent for same day ACH processing is the decision of the institution being paid. It is not determined by WV Central. WV Central, along with all U.S. financial institutions, is required by NACHA (the manager of the ACH network) to accept same day ACH processing. Therefore, WV Central is not able to retain the current debit clearing schedule.

10. Q: Is WV Central changing debit posting order?

A: No. WV Central's posting order remains the same. We batch process items in the following order:

- Payroll
- ACH credits
- ACH debits
- Check debits
- Debit card debits (real-time in order received)

However, we may now receive ACH debits more frequently throughout the day, and they may clear your account faster than they have cleared previously.

11. Q: What is WV Central's Overdraft Policy for ACH payments?

A: If an ACH is presented to your account and your Available Balance is not sufficient to pay the transaction, WV Central will first attempt to make a transfer from a share savings and/or line of credit product if one has been set up as part of your overdraft protection options.

If the Available Balance in your Line of Credit and/or Share Savings account is insufficient to cover the overdraft, payment of the item will depend on whether or not your checking account has Courtesy Pay. Through Courtesy Pay, we may pay the item or return it unpaid at our discretion.

Regardless of whether or not we pay an item or return it unpaid, we will charge an overdraft or NSF fee of \$25. Although Courtesy Pay may allow you to avoid merchant return items fees, it is our most expensive option and should be used as a last resort.

12. Q: How can I avoid overdrafts caused by same day ACH debits?

A: You should only make a payment if you have a sufficient Available Balance in your account to cover the payment. Both WV Central's Online Banking and Mobile Banking provide you with account access on-the-go and can help you keep on top of your balances.